



Telework Town Hall

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Telework Objectives



Provide Federal employees access to technologies that enable home-based teleworkers to access applications and data necessary to complete their job functions.

- Flexible
- Scalable
- Secure

Considerations that impact successful implementations:

- Performance
- Reliability
- Security
- Manageability
- Cost

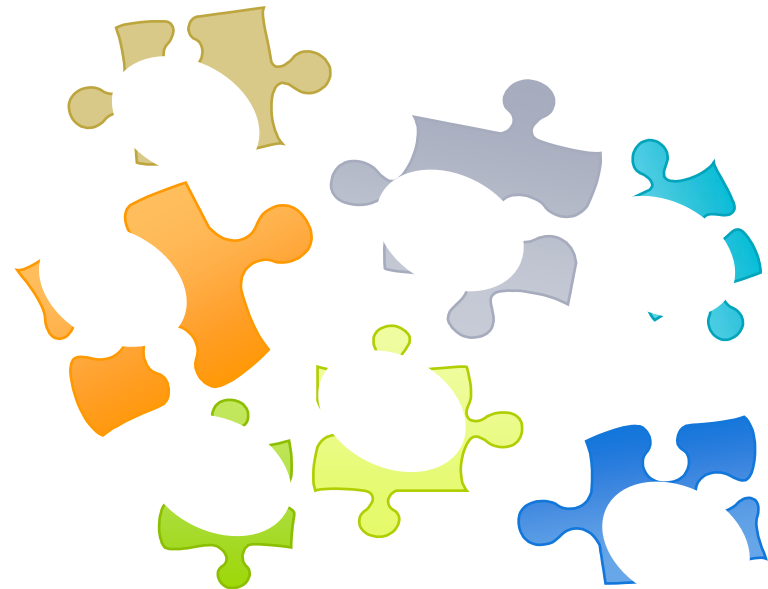


Technology as an Enabler



Options are varied and evolving in today's market

- Dial-up, Broadband and Wireless Access
- Applications are Web-based, Client-server, Desktop
- Collaboration (on-line meetings)
- Telephone (VOIP)



Solution Elements - User



Workers have or need access to technology in the home

- Personal computers
- Government Issued computer (laptop or desktop)
- Thin Client
- PDA's and SmartPhones
- Internet Kiosks

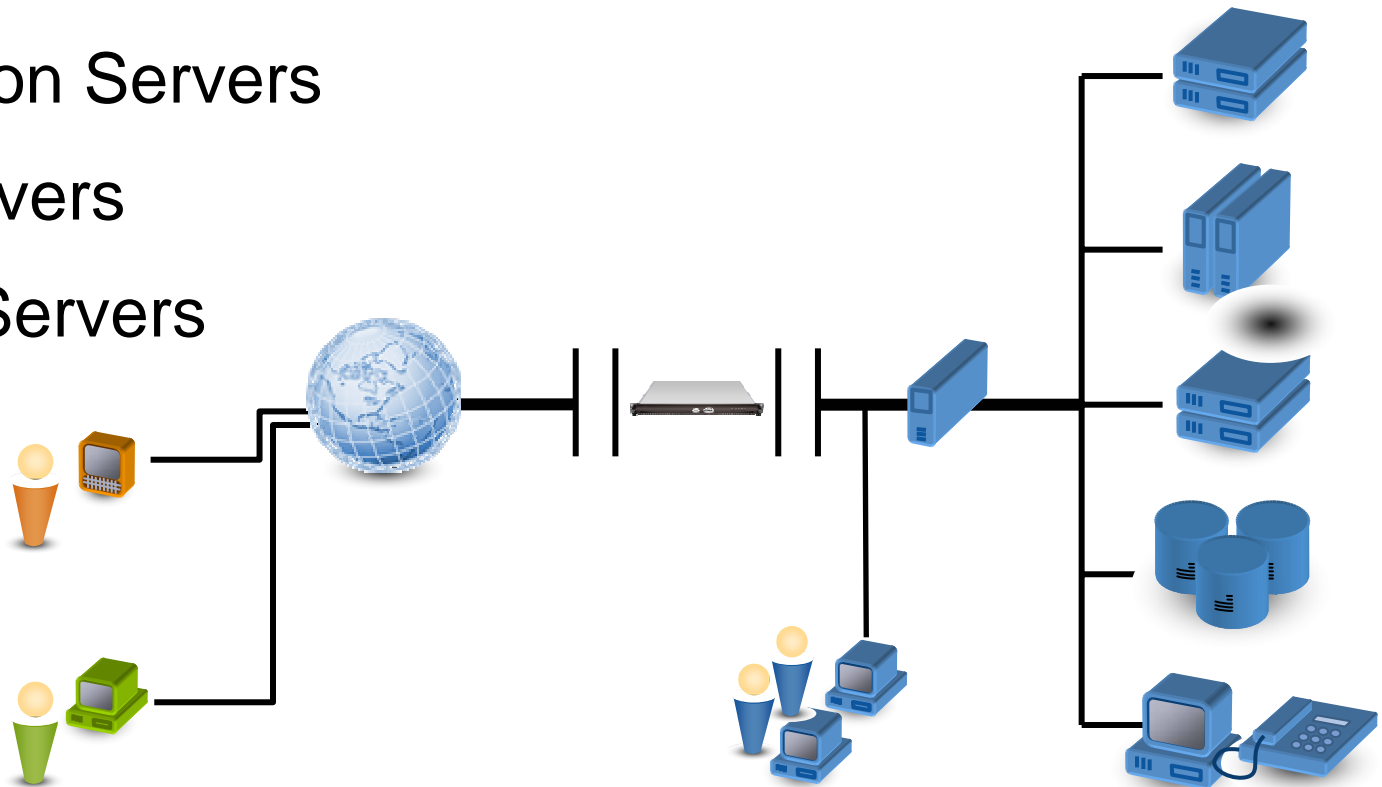


Solution Elements – Back-end



The agency infrastructure must be able to support a changing number and variety of connections from home-based teleworkers

- Application Servers
- Web Servers
- Access Servers

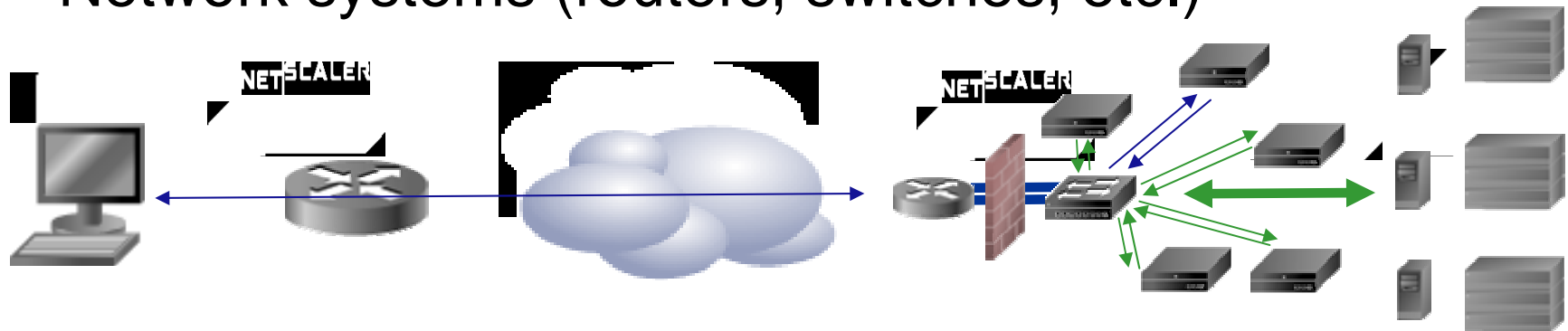


Solution Elements - Network



Connecting the home user to the agency infrastructure requires several technologies, depending on the capabilities at either end

- Dial up / RAS servers
- Virtual Private Networks (SSL VPN, IP-Sec VPN)
- Security Appliances (ITS, TPS)
- Network systems (routers, switches, etc.)



Successful Technology Implementation



A flexible solution that comprehends today's environments at home and at work and allows for the evolution of both with taking advantage of enhancements in connectivity between the two.

