

National Protection and Programs Directorate

Kelly Wolslayer
Director, Business Continuity and Emergency
Preparedness Staff

October 7, 2010



NPPD Vision

The National Protection and Programs Directorate (NPPD) is charged with reducing risks to the nation's physical, cyber and communications infrastructures. NPPD collaborates with all levels of government, the private sector, non-governmental organizations, academia and the international community to prevent, respond to, and mitigate threats to national security from acts of terrorism, natural disasters, and other catastrophic events.



NPPD Mission

NPPD takes an integrated approach to reducing risks through the coordinated activities of its five subcomponents: Cybersecurity and Communications (CS&C); Federal Protective Service (FPS); Infrastructure Protection (IP); Risk Management and Analysis (RMA); and the United States Visitor and Immigrant Status Indicator Technology (US-VISIT) program.



Department of the Treasury

- **Mission:** *Maintain a strong economy and create economic and job opportunities by promoting the conditions that enable economic growth and stability at home and abroad, strengthen national security by combating threats and protecting the integrity of the financial system, and manage the U.S. Government's finances and resources effectively.*
- **Bureaus:** The Alcohol and Tobacco Tax and Trade Bureau, Bureau of Engraving & Printing , Bureau of the Public Debt, Community Development Financial Institution Fund, Financial Crimes Enforcement Network, Financial Management Service , Inspector General , Treasury Inspector General for Tax Administration, Internal Revenue Service, Office of the Comptroller of the Currency, Office of Thrift Supervision , and the U.S. Mint



Continuity Planning

- Continuity planning ensures continued operation of DHS's essential functions in the event of a continuity event.
- Continuity planning is incorporated into day-to-day planning in order to reduce vulnerability and ensure the execution of essential functions. New initiatives must incorporate continuity principals.
- Continuity planning ensures a rapid response to any emergency situation requiring Continuity Plan implementation.



Emergency Relocation Group Readiness

- Overview: The COOP Readiness Dashboard is a tool to measure the Directorate's COOP Readiness.
- Status: A modification was made to the Family Preparedness Plan field so it now reflects those with Individual Preparedness Plans. According to the latest Employee Preparedness Initiative, all personnel will be required to have an individual/family preparedness plan to exercise their Telework Agreement.
- Next Steps:
 - Begin to track GETS card testing
 - There will be a focus on Telework Eligible \Telework Capable fields

Business Status Dashboard Legend:

- 1 - ENG Designation Letter
- 2 - FEOP Steps
- 3 - GETS Card Issued
- 4 - Blockberry
- 5 - WPG*
- 6 - Individual/Family Preparedness Plan
- 7 - COOP Go Kit is Ready
- 8 - ENG Member in ENS
- 9 - ENG ENG Familiarization Briefing
- 10 - Secure Mobile Phone
- 11 - COOP (Individual)
- 12 - COOP Training Level 1
- 13 - COOP Training Level 2
- 14 - Telework Eligible
- 15 - Telework Capable
- 16 - Laptop
- 17 - MBR Acct.

Color Key:

- Red: No
- Green: Yes
- Yellow: Waiting/Pending
- N/A: Undesignated (Non Applicable)
- NR: Not Required

Team	Designee	Fed / Ctr	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
A	Beers, Rand	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
B	Pieringer, Phil	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
C	Lee, Todd (EP)	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
D	Schwartz, Greg (CSAC)	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
E	Capps, Mike	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
A	Darkowich, Caitlin	F	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
B	Heez, David	F	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
C	Dorville, Kristina	F	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
D	Bond, John	F	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
E	Undesignated	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
A	Volzinger, Kelly	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
B	Bierminger, Oscar	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
C	Janssen, Rich	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
D	Holland, Rena (EP)	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
E	Feenag, Paul	C	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
A	Garg, Lizz	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
B	Waller, Angela	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
C	Dorris, Earl	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
D	Garrison, Justin	F	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N
E	Undesignated	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
A	Capps, Mike	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
B	Mintz, Terry	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y



Telework Agreements

- Overview: NPPD Telework Letter of Instruction (LOI) approved 13 May 2010. Policy applies to all NPPD employees and supersedes all existing practices.
- Status: Telework LOI sent to components in May 2010.
- Next Steps: Component COOP POCs ensure ERG members execute telework agreements (requires supervisor approval), update Dashboard, and report number of executed ERG member telework agreements to NPPD BCEP



Telework Exercises

- Exercises are Important to:
 - Test the technical infrastructure
 - Test user skills
- Eagle Horizon 2010
 - Treasury included a telework component
 - Both ERG and non-ERG members worked from home during the exercise
- NPPD plans to conduct a “telework” day to encourage testing of the equipment and exercising of procedures



Telework Success Stories

- Tax and Trade Bureau-implemented continuity plans a number of times
 - Transformer fire disrupted power
 - Server room flooded
- Internal Revenue Service
 - Hurricane Katrina
 - Flood at main building
 - Plane crash in Austin



Telework Success Stories (cont'd)

- Snow Storms 2009-2010
 - Number of Treasury NCR workers accessing computer systems remotely:
 - Thursday (Feb 11): 5800
 - Wednesday (Feb 10): 5413
 - Tuesday (Feb 9): 6,806
 - Monday (Feb 8) 1,633
 - All essential Treasury functions were accomplished at or near full performance level during the days Government offices were "closed." As examples, Treasury was able to execute auctions of Federal securities and other debt instruments, process payments and execute the variety of tasks involved in Tax Filing Season.



Technical Solutions

- Treasury
 - Moving from issuing Desk top computers to laptop/docking station
 - User's at headquarters use laptop and a "Dora" key
- DHS
 - All ERG members are getting laptop/docking station configuration.
 - Others are receiving laptops during technology upgrade.
 - Telework uses a Citrix VPN solution.



Contact information:

Kelly.Wolslayer@DHS.gov

703-235-2183



Homeland
Security