



Learning from Telework Adopters

Telework Exchange - Telework in a Box

San Francisco

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WASHINGTON STATE UNIVERSITY
 EXTENSION

WSU and Telework

- | | |
|---------------------|---|
| 1989 | Governor's conference
on telecommuting |
| 1989-2000 | Traditional/urban telework
research, promotion, program
development & training |
| 2000-2008 | Rural telework |
| 2008-present | Urban and rural telework & other
digital technology initiatives |

Telework - Work Anywhere



Trends – Driving Forces

- Knowledge-based work
- Economic pressures
- Environmental concerns
- Digital technologies
- Workforce demographics
- Business continuity (COOP)
- Regulatory actions
- New economy



Telework ROI in the New Economy

- Improves work processes
- Boosts technology skills & use
- Increases access to talent
- Decreases human capital costs
- Insures business continuity
- Reduces facility expenses
- Expands business opportunities, products & innovation to support remote workers



Sustainable Telework

- Solid business reasons
- Executive commitment
- Supportive corporate culture
- Program development, implementation, evaluation & ongoing maintenance
- Time



Thank you!

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